GETTING STARTED WITH RUNDOO · TRANSACTIONS

Drafts, Quotes & Will Call

Three ways to save a sale for later, in POS → Transactions. Only a Will call holds your stock.

PICK THE RIGHT ONE

1

Draft

Step away mid-sale and come back to the same cart.

No customer · no hold

2

Quote

Give a price the customer can take away and think on.

Customer required · no hold

3

Will call

Set product aside for a known customer to pick up.

Customer required · holds stock

Save it in 3 steps

1. Build the cart. For a Quote or Will call, **attach a customer** first.
2. In the action cluster, click **Save Draft**, **Quote**, or **Will call**.
3. Save, or Save & Print or Email. It parks under its own top tab.

Finish or clear it

Open the tab, click the row

Then **Sale** to take payment and complete, or **Void** to cancel. Voiding a will-call returns the stock.

Prices pin at save time. A saved Quote or Will call keeps the price the customer was given, even if your catalog changes later. Sales tax still recalculates at pickup.

Changing the customer? Void and rebuild with the new customer attached. Swapping in place leaves the old pricing and tax behind, and promoting a Draft up to a Will call can't be undone.