

GETTING STARTED WITH RUNDOD · UNBOXING

Fewer “What Do I Owe?” Calls

Point regulars to the Rundoo customer app so they check their balance and pay you from their phone, no call, no counter time.

WHAT YOUR CUSTOMER CAN DO

1

See what they owe

Total balance, current statement, every open invoice.

No call to you

2

Pay you

Total, statement, or specific invoices. Card saves for next time.

Lands in POS > AR

3

Help themselves

Look up past receipts, browse the catalog, place an online order.

Self-service**How they pay, in 4 taps**

- 1 Sign in with cell number + the **6-digit code** Rundoo texts.
- 2 Tap the **profile icon**, then **Pay Balance**.
- 3 Tap **Pay Total Balance** (or pick invoices), then **Continue**.
- 4 Add or pick a card, tap **Pay**, and confirm.

Your one setup step**Cell on the Contact tab**

The app matches on cell number. **No cell on file, no sign-in**. Must be a cell, not a landline (the code comes by text).

Get them on it: every statement carries a QR code and a **Pay in app** button to the right app store. That is your best pitch. Ask your guide for the printable counter flyer (English + Español), too.