GETTING STARTED WITH RUNDOO · UNBOXING

The Customer App

Point regulars to the Rundoo customer app so they check their balance and pay you from their phone, no call, no counter time.

WHAT YOUR CUSTOMER CAN DO

1

See what they owe

Total balance, current statement, every open invoice.

No call to you

2

Pay you

Total, statement, or specific invoices. Card saves for next time.

Lands in POS > AR

3

Help themselves

Look up past receipts, browse the catalog, place an online order.

Self-service

How they pay, in 4 taps

1. Sign in with cell number + the **6-digit code** Rundoo texts.
2. Tap the **profile icon**, then **Pay Balance**.
3. Tap **Pay Total Balance** (or pick invoices), then **Continue**.
4. Add or pick a card, tap **Pay**, and confirm.

Your one setup step

Cell on the Contact tab

The app matches on cell number. **No cell on file, no sign-in.** Must be a cell, not a landline (the code comes by text).

Get them on it: every statement carries a QR code and a **Pay in app** button to the right app store. That is your best pitch. Ask your guide for the printable counter flyer (English + Español), too.