

## GETTING STARTED WITH RUNDOD · SETUP

# Follow the Money

Watch each card sale travel from your register to your bank, and read a payout once it lands. Home base is **Admin > Stripe > Payouts**.

### THREE TABS ON THE STRIPE SCREEN

1

#### Payments

Every card transaction: succeeded, refunded, or failed.

[Read-only ledger + Export](#)

2

#### Payouts

The deposits Stripe wired to your bank.

[Your home base here](#)

3

#### Account

The business details Stripe has on file.

[Check here if a wire is held](#)

#### Read a payout, top to bottom

- ① **Header:** the final amount, status, and date it landed.
- ② **Timeline:** initiated, in transit, then completed.
- ③ **Overview:** the **Payout Trace ID** for your bookkeeper.
- ④ **Summary:** charges, gross, fees, and net total.

#### Why a payout is not a day's sales

**\$100 – \$20 = \$80**

A \$100 Monday sale, a \$20 Tuesday refund, and fees net an \$80 Wednesday deposit. Reconcile to the settlement date, not the sale date.

**Chasing a wire?** Open the payout, copy the **Payout Trace ID**, and hand it to your bank or bookkeeper. It is unique per wire and reconciles on both sides.

**Payout late or Failed?** Check the **Account** tab for a Stripe warning, then the **Status** on the feed. More than a day or two late, call your guide or Support at **(650) 334-3205**.