GETTING STARTED WITH RUNDOO · UNBOXING

Where to Get Help

Chat, call, or search the moment you're stuck. It's the same Support button, top-right, on every screen.

THREE WAYS TO REACH US

1

Chat

Fastest answer. Paste a screenshot right in.

Support → Chat with support

2

Call

Best when a customer is at the counter.

(650) 334-3205

3

Email

No-rush questions. About a day to hear back.

support@rundoo.ai

Get help in 3 taps

1. Click **Support** at the top-right of any screen.
2. Pick **Chat**, **Call**, or **Explore the Rundocs**.
3. Type your question, or search the guides. Done.

Support hours

Mon–Fri, 6am–6pm PT

After-hours emergency? Call **(650) 334-3205** and press **1**.

Tip worth its weight: snap a picture of your screen and paste it into the chat. It shows the team exactly what you're looking at, no long explanation needed.

Got an idea, not a problem? If you wish Rundoo could do something, post it on the Idea board. The product team reads and votes on every one.