GETTING STARTED WITH RUNDOO · SETUP

Loyalty Points & Google Reviews

Two settings that reward your regulars and pull in Google reviews, both already on from day one.

LOYALTY POINTS, AT A GLANCE

1

Turn it on

One toggle, nothing else to set up

Admin › Communications › Show loyalty points

2

How it earns

Rate is fixed; edit only the policy wording

1 point / $1, resets Jan 1

3

Where it shows

Display only, never in POS or reports

Contractor app › Loyalty tab

ADD A GOOGLE REVIEW LINK

Do it in 3 steps

1. Find your **Place ID** at Google's Place ID Finder
2. Build the link: **writereview?placeid={PLACE_ID}**
3. Paste it in **Admin › Locations › Integrations › Google review**, then save

Key facts

One Place ID per location

It rides on **emailed receipts**. Test by emailing yourself one and clicking **Review us on Google**.

Heads up: loyalty points are not Benjamin Moore's Contractor rewards (that is the separate PaxID program), and redemptions happen off system, so add a sale note like "500 pts, $50 off" for a paper trail.