

GETTING STARTED WITH RUNDOD · SETUP

Pricing by the Group

A pricing tier is a named price list you attach to a group of customers. Build it once, and each group rings up at its own price automatically.

BUILD IT IN 4 STEPS

1

Create the tier

Admin → Customer → Pricing tiers. Pick Rule or Manual, name it.

[+ Add pricing tier](#)

2

Add the rule

Open the tier, then set who it covers and by how much.

[Rules → + Add new rule](#)

3

Assign a customer

POS → Customers → Settings tab. Pick the tier, Save.

[Pricing tier dropdown](#)

Add a rule (the details)

- 1 Set the scope: **Vendor**, Department, Class, Fineline, Product tag, Product ID, or one Product.
- 2 Pick the strategy: **Discount**, Margin, or Dollar.
- 3 Type the number (e.g. 15 for 15% off) and **Save**. No rule? Refresh once.

Two tier types

Rule or Manual

Rule: Rundoo does the math. **Manual:** you type each price. Type is **locked** after you save.

How ties resolve: Anything a rule doesn't cover rings at the **Tier 1** price, and if two rules could apply, the customer always pays the **lower** one. No overcharging by accident.

One customer, not a group? Tiers are for groups. For a special price on just one account, use **Custom Prices**, which layers on top of their tier. Changing a tier only affects future sales, never past receipts.