GETTING STARTED WITH RUNDOO · SETUP

Rundoo Loyalty Program

A loyalty program built into your point of sale. No separate app, no extra fee, nothing to reconcile.

HOW IT WORKS

Earn 1

Points on every dollar a customer spends

Attach the customer to the sale

Redeem 2

Points become dollars off, before tax

Loyalty, Add to sale

Report 3

Earned, redeemed, outstanding, expired

Just ask Dooey

Turn it on

1. **Admin**, then **Customer**
2. Turn on **Enable Rundoo Rewards**
3. Set points per dollar, the reward, the minimum sale, and when points expire
4. No Save button. It saves on its own.

Starting rules

1 point per $1. 100 points = $5.00 off.

$10.00 minimum sale to redeem. Points can expire 3 months to 2 years after the last purchase, or never. Change any of it.

Import or bulk update balances

1. **Download** the points balances file
2. Edit **column E** only, whole numbers
3. **Import**, check the counts, confirm

Keep control

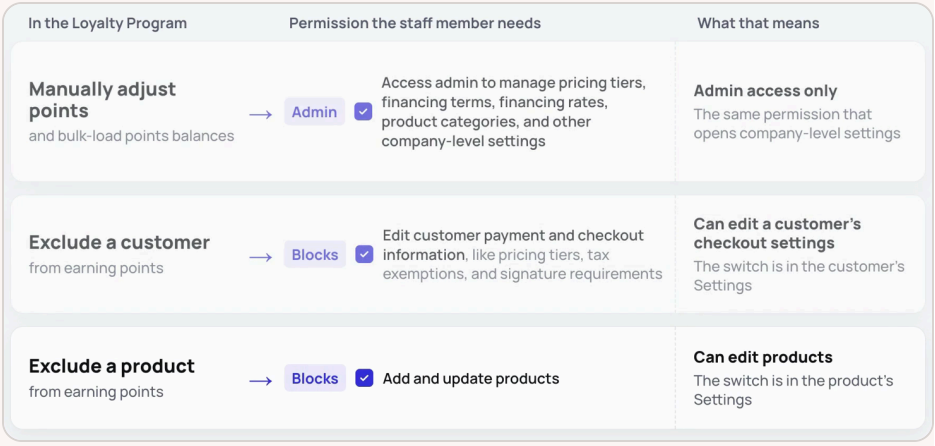
Adjust points on the customer's Rundoo Rewards tab.

Negative removes, positive adds, and it can't be undone. To leave a product or customer out, turn on Exclude from earning Rundoo Rewards points in its settings, or ask Dooey.

Decide who can do what

Three actions, three permissions.

Points are real money to your store, so each action has its own permission under **Admin**, **Staff**, **Permissions**.



On screen it still says Rundoo Rewards: same program. No reward showing at the register? Check the customer is attached, has enough points, and the sale clears your minimum.