



GETTING STARTED WITH RUND OO · OPEN THE BOX

Set Up Your Card Reader

| From the box to taking cards: unbox, connect, and pair the Stripe reader.

Step-by-step walkthrough ~3 min read Companion to the 3:43 video

The card reader is the piece that lets you take a card at the counter, and the good news is you do not set up much of anything yourself. You get it out of the box, on your Wi-Fi, and updated, then you hand Rundoo one short code and we do the pairing on our end. Here is the part that surprises everyone: you never type that code in anywhere. Send it to us, and your reader is taking cards.

MEET THE READER

What you're setting up

Rundoo ships you the **Stripe Reader S710**, the current model, a white countertop reader with a touchscreen that takes tap, chip, and swipe. It sits on a dock, joins your Wi-Fi, and talks to the computer running Rundoo during a sale. (If you have the older black **BBPOS WisePOS** from a previous generation, the steps are nearly the same, with two small differences noted at the end.)



The Stripe Reader S710, the white touchscreen reader Rundoo ships for a new station.

DO THIS

From the box to your first card

1

See what came in the box

Three pieces ship for one station: the **dock** (the cradle the reader sits on), the **reader** itself, and a **power cord**. Plug the power cord into a wall outlet, plug the other end into the dock, and set the reader on the dock.

2

Power it on and pick country and language

Hold the power button on the right-hand side of the reader until the screen wakes up. On its first boot it prompts you for your country and language. Pick yours. If it ever asks for an admin password along the way, the default is **07139**.

3

Get it on your Wi-Fi

Enter your Wi-Fi password when the reader asks. Two things matter here: put it on the **same network** as the computer running Rundoo, because the two have to talk to each other during a sale, and that network needs a password. The reader will not join an open, password-free network.

4

Let it update, and don't rush it

On first boot the reader almost always asks to update its software. Say **yes** and let it finish. This takes 20 to 30 minutes, so it can look stuck when it is not. Leave it plugged in and do not unplug it while it works. Skipping this update is the number one reason a reader acts up later, so it is worth the wait now.

5

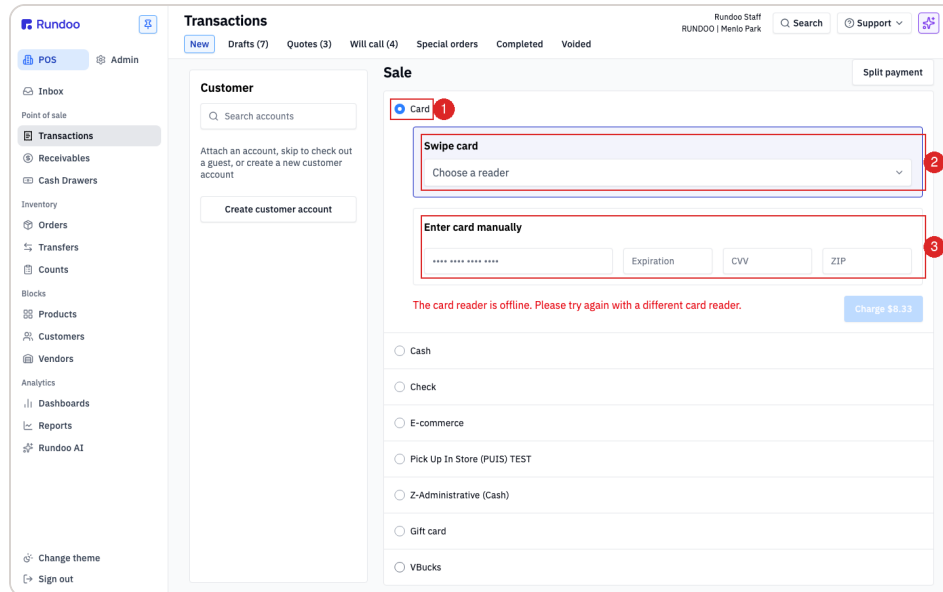
Send Rundoo the pairing code

When it finishes updating, the reader shows a three-word pairing code separated by hyphens, something like **smartly-wire-mobile**. You do not type this in anywhere yourself. Send it to your Implementation Manager if this is your first reader (message **Rundoo Support** in the chat for any reader after that), along with a name for the reader like **Front counter**. We wire it to your Stripe account on our end.

6

Test a card

Once we have paired it, prove it works. In **POS**, open **Sales** (or any sale builder), add a product to the cart, and pick your new reader from the **Choose a reader** dropdown in the payment panel. If the cart total shows up on the reader's screen, you are taking cards.



Pick your reader from the Choose a reader dropdown, then watch the total land on its screen.

7

Label the dock and the reader

Stick a label on both the dock and the reader with the name you gave us in the step above. Counters get rearranged, and an unlabeled reader becomes a "which one is this again?" the next time someone moves the station around.

KEEP IT HANDY

Card reader at a glance

THE MODEL

Stripe Reader S710

Current white touchscreen reader. Tap, chip, or swipe.

CONNECTS BY

Wi-Fi (password required)

Same network as your Rundoo computer. No open networks.

YOU SEND US

A 3-word pairing code

Like smartly-wire-mobile. We pair it on our end.

ADMIN PIN

07139

The default if the reader ever asks for one.

Good to know

- The pairing code expires in about 15 minutes, so the fastest path is to drop it straight into your Rundoo support chat the moment it appears instead of emailing it. If it expires first, the reader just makes a new one, so refresh the screen and resend.
- Prefer a wired connection? An optional Ethernet hub plugs the reader into your router for steadier connectivity than Wi-Fi. Handy in a store where Wi-Fi is flaky or the counter is far from the access point.
- Running the older black BBPOS WisePOS? Two differences: pop the back off and put the battery in first (it ships separately), and it uses two wires, one for the reader and one for the dock. Everything else, Wi-Fi, update, pairing code, is the same.
- If the total never appears on the reader during your test, the reader and the computer are usually on different networks, or the update did not finish. See [Card reader troubleshooting](#).