GETTING STARTED WITH RUNDOO · SETUP

We Can Get That

Special-order any item, take a deposit, and close it out at pickup. One customer, one ticket, start to finish.

THE THREE MOMENTS THAT MATTER

1

Flag it

Turn on Special orderable so the item can be ordered in.

Products → Settings → Checkout

2

Deposit

Collect money up front so you aren't floating the cost.

Deposit control on the cart

3

Close out

Apply the deposit and take the balance at pickup.

Special orders → Sale

Run one, start to finish

1. Attach the **customer**, then add the special-orderable product to a new sale.
2. Open the **Deposit** control, set the amount, **Save**, and tender it.
3. Your buyer checks the line under **Orders** and clicks **Create new order**.
4. When it lands (**Received**), call the customer, then **Sale** to close it out.

Deposit defaults

Starts at 50%

Change it to any **percent** or **dollar** amount per order. Set the store default (or turn it off) in **Admin → Product → Deposits**.

Special order or will-call? If you have to order it from a vendor, it's a special order. If it's already on your shelf and you're just holding it, that's a will-call.

Try it first: run a full special order in your practice store. Nothing in there is live, so you can ring one up, deposit and all, and see the whole loop before you do it at the counter.